

# Quality Policy

The main objective of the Company is to provide a product and service that continually meets and aims to exceed the expectations of our customers.

We are committed to ensure customer requirements are achieved consistently and aim to continuously improve our product and services through customer feedback, development of processes, workforce investment and a proactive approach according to the strategic direction of the company

To help us achieve our Quality Policy and provide a framework for setting our objectives.

- We operate a Quality Management System, which complies with the requirements of BSI ISO 9001: 2015
- Catnic have also been awarded the British Board of Agreement Certification for an extensive range of our products for factors related to building regulations where applicable.
- Is committed to satisfying the customer and statutory and regulatory requirements and continual improvement of the management system based on the strategic direction of the company
- Catnic have introduced CE marking for all of our construction products where a Harmonized European Standard exists. All products manufactured from 1<sup>st</sup> July 2013 will carry the CE mark, where applicable.
- Catnic also operates an Environmental Management System which complies with the requirements of BSI ISO 14001: 2015

Signed .....

Date .....

David Hanson  
Managing Director

## Catnic

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